



Understanding Interpersonal Communication: Making Choices in Changing Times, Enhanced Edition

Richard West, Lynn H. Turner

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West and Turner's UNDERSTANDING INTERPERSONAL COMMUNICATION: MAKING CHOICES IN CHANGING TIMES, Enhanced Second Edition, empowers you by providing both the knowledge and practical skills you need to be effective communicators in today's rapidly changing and technologically advanced society. An innovative theory-skill framework, integrated in every chapter, uniquely combines theory and practice, eliminating the perceived division between them while clarifying their fundamental interconnections. The text powerfully supports skill development; rather than "telling" you how to communicate, the authors list a "toolbox" of key skills pertaining to each theory so you can actively choose and experiment with strategies appropriate for a given situation. Filled with realistic examples and scenarios that reflect the diversity and interactions of today's students, UNDERSTANDING INTERPERSONAL COMMUNICATION: MAKING CHOICES IN CHANGING TIMES, Enhanced Second Edition, makes clear connections between theory, skills, and the life situations we all encounter on a daily basis. This enhanced second edition includes the student workbook bound in at the end of the text, with chapter goals, outlines, interactive student activities, InfoTrac activities, and journal entries.

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