



# **FORMING STORMING NORMING PERFORMING: Successful Communication in Groups and Teams (Third Edition)**

*Sondra Chester*

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The purpose of this book is to provide an introduction to Group and Team Communication. Emphasis is placed on giving readers guidelines for becoming successful communicators in groups and teams. Specific emphasis is placed on general introductory concepts, verbal and nonverbal communication, listening, conflict, problem solving, idea generation, decision making, e-collaboration, group presentations, leadership, leadership and power, and performance evaluations.

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